

RAINFOREST Hot Tubs sells some of the finest quality hot tubs. We are confident you will enjoy your hot tub ownership. Our simple and straightforward guarantee provides complete ownership coverage for peace of mind.

5-Year Structural Guarantee

RAINFOREST Hot Tubs guarantees that the structural fibreglass resin composition of the hot tub will not leak. The hot tub's structural support system will be free from defects in materials and workmanship for five years. If a failure occurs, we will supply the materials and technical labour for the repair.

2-Year Acrylic Guarantee

RAINFOREST Hot Tubs guarantees that our acrylic finish will be free from defects in materials and workmanship for two years. If a failure occurs, we will supply the materials and technical labour for the repair.

2-Year Component Guarantee

RAINFOREST Hot Tubs guarantees the following factory installed components where applicable: electronic controls, pump(s), heating system, LED lighting, cabinet, internal and external plumbing and light lenses, will be free from defects in materials and workmanship for two years. If a failure occurs, we will supply the materials and technical labour for the repair. Corona discharge ozone chips are not covered under this guarantee.

1-Year Parts Guarantee

RAINFOREST Hot Tubs guarantees that the hardcover, jet inserts, filter lids, pillows and skimmer covers will be free from defects in materials and workmanship for one year. If a failure occurs, you can exchange the failed component at your local RAINFOREST Hot Tubs dealer.

SEE THE REVERSE SIDE OF THIS GUARANTEE for easy-to-understand and straight forward performance standards, disclaimers and limitations. These guidelines will ensure that you receive the best service and customer support for your RAINFOREST Hot Tub.